



CARE OF CULTURED MARBLE AND GRANITE PRODUCTS

- 1.) Add caulking as necessary from shrinkage or from settling of residence.
- 2.) Paste wax applied by hand with dampened soft cloth every 6-8 months - prevents hard water build-up, reduces scratching & maintains luster. Allows water to run-off.
- 3.) Avoid gritty abrasive cleaners (any dry powders), bleaches or acetone-based nail polish. Use only mild liquid soaps.
- 4.) Hand wipe or buff any scratches incurred during normal use paste wax applied by hand.
- 5.) Items NOT to be used or placed on marble:
 - A.) Razor blades to remove any foreign material.
 - B.) Cigarettes placed on any edges.
 - C.) Any acetone based cleansers.
 - D.) Old style polaroid negatives, including curing lotion.
 - E.) **DO NOT use plumbers putty on cultured marble and cultured granite products. Please use Only NEUTRAL CURE CLEAR SILICONE for replacement of faucets or drains.**

INHERENT PROPERTIES

Cultured marble manufacturing is a very imperfect science. We have instituted many procedures to insure a consistent product. Listed below are several inherent characteristics that are beyond our control.

HAIRLINE SCRATCHES

Whether they are inward or outward, they are considered normal; customer maintenance is recommended to buff these scratches out as necessary.

IRREGULAR GRAINING OR COLOR

For each square foot of marble a percentage of pigment is added. Although it may be dispersed in a wide range of graining, this effect gives each product a character of its own. Patrician Marble Company cannot control the results of either color or graining.

GEL COAT

Gel Coat, the outermost skin, is prone to varying degrees of inconsistencies:

- A.) Orangepeel effect, caused by temperature or drying.
- B.) Ripple effect caused by shrinkage.
- C.) Stress marks, which are also caused by shrinkage.
- D.) Dimples caused by impurities in the chemicals or catalyst.

SPECKS OR IMPURITIES

Specks or impurities are considered normal. Lampblack, which is mined with limestone (our basic material), is inherent. Lampblack can create small black spots in the final product. These specks filter down during the mixing stage and are impossible to identify prior to manufacturing. Very large stones are removed prior to delivery of the finish product. Small specks are considered normal and remain in the final product.

THERMAL SHOCK

Rapid changes of temperature from 50 F to 70 F may cause cracking. This thermal shock effect can be controlled by keeping marble at room temperature between 65 and 80 degrees fahrenheit and controlling water heater temperature to approximately 120 degrees fahrenheit. Please fill sink with cold or warm water before running only hot water into sink.

FOB WORK

It is the responsibility of all FOB customers to look over all material at the time it is picked up. If any defects are found they should be noted on the invoice before the material leaves the Patrician Marble Company facility. Once the material has left the shop the FOB customer has accepted the material as good material. Any repairs in the field will be subject to the standard Patrician Marble Company service charges for repairs needed in the field.

ADDITIONAL INFORMATION

In the event of chips or deep scratches in the surface of Cultured Marble or Granite product, Patrician Marble Company offers an expert repair service to accommodate your needs. Service charge is \$45.00 per-hour, with a \$45.00 minimum charge trip charge. Contact us at (602) 269-7154.